

Austin Lehman Adventures



Pre-Departure Package 2004

Thank you for considering Austin-Lehman Adventures. We look forward to making this adventure vacation one in which the "toughest part is going home."

This pre-departure package is designed to help you prepare for your vacation. It includes the forms you need to finalize your reservation and answers questions you may have from packing and weather to Day One and pick-up.

Feel free to contact us with any questions or concerns.

Toll free: 800-575-1540
Phone: 406-655-4591
Fax: 406-651-9236
E-mail: info@austinlehman.com
Dan Austin, Director: 406-671-6067 (cell)

Forms

To proceed with the processing of your reservation, please ensure the following forms are completed and returned via fax 406-651-9236 to our office within 10 business days.

1. Release of Liability & Assumption of Risk (orange)
2. Supplemental Terms & Conditions (orange)
3. Guest Information Questionnaire (green)

Balance Due

Pay the balance of your trip in full to Austin-Lehman 90 days prior to trip departure.

Planning Checklist

Refer to the following checklist as you plan for your trip:

- Fax all completed forms to Austin-Lehman within 10 business days.
- Pay the balance of trip in full at least 90 days prior to the trip departure;
- Purchase travel insurance (optional);
- Book pre- and post-trip accommodation;
- Book airline tickets;
- Make pre-and post-trip plans (sightseeing, rental car, hotel, restaurant, etc).

Pre-Departure Package

You will find the following forms and items in this package:

- Release of Liability & Assumption of Risk (orange)
- Supplemental Terms & Conditions (orange)
- Guest Information Questionnaire (green)
- Invoice of Payment Due
- Austin-Lehman Luggage Tags
- Travel Guard International
- AVIS Rent A Car Discount

Contact an Austin-Lehman
Adventure Consultant at
800-575-1540

Montana Bike Custom Details & Itinerary 2004

Activities Summary

Bike – 15-60 miles per ride (options exist for longer rides), on-road terrain, off road options.

Hike – Some hike options are definite possibilities according to the groups interest and ability levels.

Each activity has been carefully planned out to include options for all levels. Your guides are experienced facilitators and regional experts. They will take the time to explain the details of each activity, answer any questions and demonstrate the use of all equipment. Most importantly, your guides will help you select the distance that's right for you.

What is an Adult Adventure trip?

Austin-Lehman Adult Adventures are for guests age 16 and older. They may feature some changes from the regular scheduled departures, making them more distinct as adult vacations. These trips are about exploring, offering accommodations, and dining experiences that are enjoyable, worry-free and relaxing.

The first day

Day One of every Austin-Lehman Adventure is about getting familiar with the region, the climate and the activities that lie ahead. Setting your own pace is important to avoid injury and to avoid tiring too quickly. The day has been designed as a light and relaxing way to introduce you to the region, so we encourage you to take the time to slow down and get acquainted with the terrain, your gear and the group.



Trip cost:

**\$1325.00 per
person**

\$425 single supplement

Single rooms are available for an additional charge. If you are traveling alone and wish to share accommodations, we can find you a roommate. Sign up 60 days before the departure and if we are unable to find a roommate for you, the single supplement is free.

Dates

June 13th – 17th

Host City:
Bozeman

Check Availability
1-800-575-1540

'Fantastic. This trip was all that I hoped it would be and more.

I've traveled all over the world and this was the ultimate. The people, scenery & adventure... everything was tops.'

Jeanette Ford

Montana Bike Itinerary

Day 1: June 13th, Hyalite Canyon and Big Sky

Set off on a thrilling ride through Hyalite Canyon and down into the Gallatin Valley, where the towering Spanish Peaks stretch out before us. In Big Sky, pamper yourself at the River Rock Lodge. Tonight we feast on delicious local fare at the Rainbow Ranch.

Ride Distance: 10-60 miles This ride is paved with some gravel options. Riders will be getting to know the terrain and equipment on this first ride and distances may vary. There are also a few short hikes that some may choose to attend via the bike ride, that visit wonderful waterfalls. The beginning of the ride is on packed gravel and then the road turns to pavement and descends about 2000 feet into the Gallatin Valley. Where the canyon opens up and the road levels out. From here, the ride passes working ranches, historic school houses and over the Gallatin River, as you approach the Gallatin Canyon. Wonderful.

Day 2: June 14th, Gallatin National Forest

Today's ride begins near the Gallatin River, the blue-ribbon stream made famous by 'A River Runs Through It.' Bike through the virtually undiscovered Taylor-Hilgard Wilderness, spinning riverside with 11,000-foot peaks towering overhead. Tonight explore Big Sky's quaint Meadow Village, and take your pick of dining options and dinner on your own.

Ride Distance: 10 – 40 miles This road is packed gravel and the likelihood of seeing another vehicle is slim. There are options on this day for hikes in the region as well, for those who are interested. The ride offers many options and is out and back. The region is amazing and wild, being the home to one of the most concentrated Grizzly bear populations in the lower 48. Not to worry though, they are not interested in humans and the chances of seeing a bear is slim. Elk, Coyotes, Mule Deer and other animals are seen quite often.

Day 3: June 15th, Old Faithful to Yellowstone Lake

Cycle southward to Yellowstone's Midway Geyser Basin then continue on to Old Faithful. Post-lunch, we ride over the Continental Divide and down to the peaceful shores of Yellowstone Lake. We may offer naturalist guided hikes as an alternative today for those who prefer not to bike in the park. Dinner is at Canyon Lodge.

Ride: 10 – 40 miles This is Yellowstone National Park and the routes are paved or close to it. Many may opt to enjoy the boardwalks of Upper and Midway Geyser Basin, with perhaps a shorter ride in the morning. The bike ride crosses the continental divide twice as it approaches Lake. If riders opt not to ride the total distance there are some great hikes along the lake or along the Grand Canyon of Yellowstone, that can fill a day quickly with some of the most unique and amazing sites in the world.

Day 4: June 16th, Hayden Valley to Chico Hot Springs

An early excursion through Lamar Valley affords the opportunity to spy moose, grizzly bears or elk. But our main objective this morning, besides enjoying the park at sunrise is to look for Wolves. After lunch, ride due north to Chico Hot Springs Resort and its naturally spring-fed swimming pool for a well-deserved soak. Tonight, dine at your leisure and on your own at the lodge, where there are three options.

Ride: 10 – 70 miles The ride can be catered to your desires regarding distance. Some may choose to ride from an historic Bridge across the Yellowstone, while others may ride only the East River Road. No matter what distance you choose, the ride is quick, baring any headwinds, and scenic as you enter Paradise Valley from Yankee Jim Canyon on the Yellowstone River.

Day 5: June 17th, Pine Creek Falls and Paradise Valley

Our ride takes us from the aspen-lined shores of the Yellowstone River and winds through the rolling hills of Paradise Valley. Following a trailside lunch, spend the afternoon relaxing at the hot springs before a special candlelit dinner in Chico's private wine vault. Tonight, we dine together for our last dinner together.

Ride: 10 – unlimited Today's ride starts high above Paradise Valley and approaches Chico from the East, where as the ride yesterday brought you here from the West. For those who prefer more miles, an easy turnoff onto Mill Creek Rode assures endless miles of National Forest laden roads, some unpaved, while others may be content with 16 or so paved rolling miles and an afternoon for relaxing in the hot springs or with a book.

Day 6: June 18th, Chico Hot Springs

Before we head back to Bozeman, enjoy a relaxing morning at the spa, a final soak in the hot springs or a bike ride through Paradise Valley. We arrive in Bozeman at noon.

Ride: 32 miles For those who just can't get enough riding, there is a great option for some fast road miles to Livingston, Montana from Chico. Some may choose to relax and meet the riders at the Train Depot in Livingston on our way to Bozeman.

Pick up & Drop off details

We suggest that you arrive the day before the trip departure. The following is a list of our preferred hotels in the host city, Bozeman. If you need assistance booking your pre- or post-trip accommodations, please do not hesitate to phone one of our Adventure Consultants.

Day 1 pick up options

<u>Best Western City Center Motel</u>	<u>800-870-3661</u>	<u>507 W. Main St.</u>

<u>Hotel Name</u>	<u>Phone</u>	<u>Address</u>
<u>Hampton Inn</u>	<u>800-426-7866</u>	<u>75 W Baxter Ln</u>

Please, be in lobby at 8:15 am, ready for biking

Other accommodations

Contact our Adventure Consultants for other accommodation suggestions (1-800-575-1540).

Drop off options

After our last breakfast together and a final soak in the hot pools, we load up and head back to Bozeman. We'll make drop-offs at the Gallatin Airport as well as convenient locations downtown or at local hotels by noon.

Pre-departure Package

After receiving your trip reservation and deposit, we will send you a pre-departure package that will include general information about the area, a packing list, exercise guidelines, a guest questionnaire, and a liability release agreement.

Special Requests

If you have any special diet needs or have any special request that will make your trip more enjoyable, please be sure to notify your travel consultant upon booking.

Day 1 Pick up

On Day 1, Austin-Lehman guides will pick guests up in the front lobby of the Best Western City Center at 8:00 am, and then transfer by 8:15 am to the Hampton Inn. Look for a white van and trailer marked with the Austin-Lehman logo, loaded with bikes.

Please be ready in the lobby with Austin-Lehman luggage tags clearly identifying each piece of your luggage and dress ready for biking. We suggest that you pack a day bag to keep in the van.

The drive

The drive from our pick-up locations to Hyalite Canyon takes approximately 25 minutes. We will travel south into the Gallatin Mountain Range.

Along the way, your guides will provide an overview of the bike ride and distribute other trip materials such as a map, water bottles and a day-by-day trip journal called the Trip Milepost.

Booking a trip

There are several ways to book one of our Adventures. Whether you book through your travel agent or one of our Adventure Consultants, we will require a \$500 deposit per person to reserve your space. Any reservation made within 60 days of your trip departure requires full payment at the time of booking.

Trip Cancellation Insurance

We highly recommend a Travel Guard Protection Plan to cover unforeseen circumstances. Details are included in the pre-departure package that we mail to you once you confirm your reservation.

Your Accommodations

Nights 1 & 2: River Rock, in Big Sky Montana. Comfortably located in the Meadow Village of Big Sky.

Night 3: Yellowstone's Canyon Lodge. Located in the high pine forests adjacent to Yellowstone's Grand Canyon.

Nights 4 & 5: Chico Hot Springs Resort - an historic Montana lodge, offering mineral hot springs pools, a small spa and an exceptional dining room.

What to wear

Our rule of thumb is 'dress for comfort and functionality.' This means that you should be prepared for rainy and inclement weather as well as hot and sunny weather. Once you have booked your trip, we will provide you with a comprehensive 'Trip Planner.' This will include more information on what to pack and how to prepare for your trip. Also, unless it is specified in your trip planner, you will not be required to dress formally for any meal or event throughout the trip. We advise smart casual attire on all trips.

For specific gear and other packing suggestions please visit our preferred supplier, Mountain Gear at www.mgear.com.

FAQ's

How many miles will I have to bike and/or hike each day?

The average is 5 miles of hiking and 20 miles of biking or equivalent. Distances can be lengthened or shortened.

How fit do I have to be?

We make all trips flexible enough to respond to your fitness level.

Where do we stay?

We stay in historic inns, western ranches, world-class resorts and national park lodges. We also guarantee the best views and the best rooms.

What's included in my trip?

Lodging (plus all applicable taxes and gratuities), equipment (this includes bikes, helmets & water bottles), all meals (except for 1 dinner on your own).

Do I have time on my own?

As much or as little as you like. Our adventures are not rigidly scheduled. The choice is yours.

What's 'Dinner on your own?'

There are three nights of which you will be dining at your own expense. There are always inexpensive and fun options for dining as well as fine dining selections. Your

Getting there – travel to the region

For assistance with pre- and post-trip travel arrangements, call your Austin-Lehman Adventure Consultant or our preferred travel agency, Travel Cafe, at 800-827-2496 and mention that you are traveling with Austin-Lehman Adventures.

By air

Bozeman's Gallatin Field Airport is just 7 miles from town and is serviced by four carriers.

Northwest	800-225-2525	Delta	800-221-1212
Horizon Air	800-547-9308	United	800-241-6522

Both pick-up locations listed above offer a complimentary shuttle service. If you are staying at other lodging, verify airport service or call All Valley Cab (406-388-9999).

By car

If traveling by car, Bozeman is located in mid-west Montana. From the south and north it is approached by Highway 191 and Interstate 90 from the east and west. For travel information call 800-332-6171. Those driving should check with their accommodations about leaving personal vehicles during the Austin-Lehman trip.

Car Rental

Avis	800-230-4898	National	800-227-7368
Budget	800-527-0700	Thrifty	800-847-4389

Further reading

The Montana Cowboy: Legends of the Big Sky Country, by David R. Stoecklein
Featuring the photography of David R. Stoecklein, *The Montana Cowboy* tells the story of those mixed-luck, big-hearted people who have been galloping along the range, pushing the cattle in Montana for more than a century.

Montana Places: Exploring Big Sky Country, by John B. Wright, George F. Thompson, Cotton Mather, Jack Wright
Beginning where other travel guides leave off, *Montana Places* is certain to provide visitors to the west as well as armchair travelers a rich, fascinating look at today's Montana and how it came to be.

A River Runs Through It, and Other Stories, by Norman F. Maclean
Based on Norman Maclean's childhood experiences, with vivid descriptions of life along Montana's Big Blackfoot River and its near magical blend of fly-fishing with life in Montana.

Springwater Wedding, by Linda Lael Miller
The small ranching town of Springwater, Montana is the setting of her newest contemporary tale featuring old high school sweethearts Maggie McCaffrey and J.T. Wainwright



Notes from a guide/ owner:

As the Director of an adventure travel company, I get more than my share of opportunities to experience new and exciting destinations. Not just the domestic programs that we currently offer, but new foreign and exotic locations, where we are encouraged to expand. However, each year I schedule a week on one of our Montana programs for my family and myself.

I am not sure what it is that always brings us back, whether it is the geographic diversity, the deep canyons around Big Sky, the agricultural aspect of Paradise Valley, the exciting geothermal wonders of Yellowstone, or the crashing falls of Yellowstone Canyon. I'm always amazed by the ever-changing wildlife. One might see a herd of bison fording a river, or a wolf pack with young pups playful in the morning sun. Sometimes we even get to see a grizzly and cubs looking for their next meal (don't worry, our guests are not on the menu).

If you're a history buff, you cannot beat a visit to our first National Park or traveling in the same footsteps of Chief Joseph en route to the Battlefields of the Little Bighorn. For decades, tourists have been visiting this special place, a place where your first visit is as exciting and rewarding the 50th time you are there. I will never tire of the Greater Yellowstone Ecosystem and know I will continue to visit and spend that special week this year and every year. I know my children will continue to enjoy it, as will their children. I hope everyone gets a chance to see for themselves just why this place is so special to our family and all those that have experienced it.

We would love to share our Montana Biking Adventure with you.

Dan Austin

dan@austinlehman.com

Custom Terms

Custom Austin-Lehman Adventures (ALA) are priced per person and based on double occupancy. The cost includes itinerary research and development, all agreed upon activities, accommodations, meals, pre-departure package and mailings, necessary gear (excluding personal clothing items), transportation during the scheduled departure, and Austin-Lehman Adventure's experience and expertise. The necessary number of guides will be designated for each departure and their services are included. Gratuities for their efforts are not included but suggested. Upon request, ALA may include a reasonable gratuity in the final payment due. Prices quoted are all-inclusive. Itemization of services will not be rendered. In addition, ALA reserves the right to alter these terms based on the situation, timing, cost, and complexity of the trip planned.

Deposit

Once individual deposits are received, Austin-Lehman Adventures will formally confirm and reserve hotel rooms, book events, hire guides, secure necessary vehicles and equipment, and make restaurant reservations. All participant deposits are due 30 days after ALA confirms by phone, email, and/or fax the departure date, itinerary, and price with the trip coordinator. The deposits will be applied in full to the final balance. If the trip requested has a departure date within 90 days of review, approval, and confirmation, full payment for the trip is required within 10 calendar days in lieu of a deposit

Price

The price is based on your agreed upon trip details including itinerary, selected accommodations, and number of people in your group. Price will be quoted per person, based on double occupancy. Prices quoted are all-inclusive of lodging, meals, activities, equipment, transportation during the trip, and guide services as agreed upon in the itinerary. Additional expenses may include but are not limited to; requested or forced single lodging supplements, optional amenities and services, changes to the original itinerary, items of a personal nature, and staff gratuities (if requested, gratuities can be factored into the trip price).

Changes

Any changes in the number of group participants may alter the price of your custom event. Inside of 90 days prior to departure no refunds or credits will be given for any decreases in group size. Additions to the group size, at any time, are subject to availability of accommodations and services and will increase the price accordingly. Inside of 30 days from departure, any requested changes in the itinerary, services, accommodations, or activities may not be possible

Final Payment

As of 90 days prior to the custom event departure, 100% of trip cost is due, or the trip is subject to immediate cancellation, forfeiting your developmental fee and deposits. Payment may be made by check, money order, or credit card. We cannot make refunds for any reason within 90 days of your trip departure date. In addition, ALA requires that an active credit card be on file. Upon completion of the custom event, the trip leader will receive an itemization of any additional expenses incurred during the custom event that were billed to ALA in behalf of the participant. Payment of these expenses is the guest's responsibility and will be charged directly to the credit card on file. Additional expenses may include but are not limited to: alcoholic beverages, phone, extra hotel and or spa services, optional services not covered in preliminary itinerary, etc.

Development Stage		Cancellation Penalty
Initial consultation	FREE	None
Research & trip development	\$500.00 fee (To be paid by Lori Mattes. The accommodations, equipment and guides have been reserved.)	Refundable only if requested accommodations are not available otherwise non-refundable, applied to final balance
Approval of itinerary and departure date	\$500 per person deposit due 30 Days after approval of itinerary and departure date.	Non-refundable, applied to final balance
90 days Prior to departure date	100% of trip cost	Non-refundable
Immediately after the completion of Custom Event	100% of additional expenses	Non-refundable

Cancellation

Austin-Lehman Adventures will not make exceptions to our custom departure cancellation policy. No refunds will be given for unused services during the event howsoever caused. While ALA will make every attempt to operate a trip once confirmed, we do reserve the right to cancel a trip, at any time due to reasons beyond our control that might create unsafe or undesirable travel conditions. In such case, a full and immediate refund will be issued. The financial liability of ALA shall be limited to the amount paid to ALA for the land tour only and shall not be extended to cover any other costs incurred.

Trip Reservations, Deposits and Balances Due

To confirm your reservation please send a \$500 deposit per person per trip. Full payment is required at the time of booking if your trip departs within 90 days. Choose one of the following contact methods:

Online: [Austin-Lehman Reservations](#)

Direct: 406-655-4591

Email: info@austinlehman.com

Toll Free: 800-575-1540

Mail : Austin-Lehman Adventures

P.O. Box 81025

Billings, MT, 59108

We accept Visa, MasterCard, American Express, Diners Club, and personal checks (U.S. funds made payable to Austin-Lehman Adventures, LLC). Please do not send cash.

Payments in full are due 90 days prior to trip departure. All required documents (guest information questionnaires and releases) must be completed and returned within 10 business days. Please fax back to 406-651-9236. ***For your convenience, we will charge the balance due to your credit card at 90 days prior to trip departure if full payment has not been received or Austin Lehman Adventures is otherwise notified.*** We reserve the right to cancel your reservation if full payment is not received or collected by the due date.

Our Guarantee is Our Promise

Exceeding your expectations is our number one priority. If we fail to meet your expectations and are unable to resolve the matter to your satisfaction during your trip, we'll refund up to the full amount you paid to Austin-Lehman.

Summit Club

The Austin-Lehman Summit Club is a free program of special gifts and trip awards for those who have taken at least one trip with Austin-Lehman Adventures, Backcountry Tours, or Adventures Plus. It's our way of expressing our appreciation to you and encouraging you to travel with us again.

As a member, you'll be presented with opportunities to make your travel experiences more dynamic and memorable. Travel with senior guides on special interest adventures, participate in special events and lecture series, join Dan Austin and Paul Lehman on maiden voyages, receive gifts and awards for bringing your family and friends, and stay connected with people who share the same passion for adventure travel.

The program consists of five stages based on the number of trips you've taken. If you have taken at least one trip, you are already eligible for the Grand Teton awards! To become a member contact an Adventure Consultant or sign up online at austinlehman.com/alumni.

Grand Teton (1-3 trips)

- Leather Ticket and Passport Holder Welcome Gift
- Introduce a Friend \$100 Savings Program
- Alumni Trip Invitations and Special Offers
- Maiden Trip Invitations
- Preferred Room Selection (when available)
- Summit Club Website Access

Rainier (4-6 trips)

- Grand Teton Awards, plus:
- Leather Journal Gift
- Complimentary Massage (on subsequent trip)
- Personal Adventure Consultant
- Host a Reception Program

Denali (7-10 trips)

- Grand Teton Awards & Rainier Awards, plus:
- Complimentary Pre-Trip Accommodation (all subsequent trips; non-transferable)

K2 (11-15 trips)

- Grand Teton, Rainier, and Denali Awards, plus:
- Complimentary Trip for Your Guest (non-transferable)

Everest (16 trips & up)

- Grand Teton, Rainier, and Denali Awards, plus:
- Complimentary Trip for You and Your Guest (non-transferable)

Austin-Lehman Guides

Our guides are passionate about what they do. These are people who choose guiding as a profession and have traveled extensively around the world. We work cooperatively with our guides, relying on their expertise and talents to develop great adventure itineraries.

Training

Our guides hone their skills at our Spring Training Retreat in Billings, Montana. This extensive training builds a strong team committed to professional customer service. Our guides are certified in Advanced First Aid, First Responder or Wilderness First Responder and CPR.

Scouting

After guides are assigned their region, each trip is carefully checked and inspected on a pre-trip scout. Guides go over the route before guests arrive, checking every detail.

What's the recommendation for tipping the guides?

Like most service professionals, our guides rely on gratuities for a significant part of their income. A tip should reflect the guide's performance and be an amount you feel comfortable giving. We recommend a tip amount in the range of 5%-10% of the retail price of each traveler's trip, which the guides will then divide. For example, if you and your partner take a trip with a retail price of \$2,200 per person and your trip was one of the best you've ever taken, we recommend a \$220-\$440 tip which your guides will share between themselves.

$\$2,200 \times 2 \text{ people} \times 5\% = \220
 $\$2,200 \times 2 \text{ people} \times 10\% = \440